

	<h2>Adults and Safeguarding Committee</h2> <h3>26<sup>th</sup> November 2018</h3>
<p style="text-align: right;"><b>Title</b></p>	<p>Barnet Multi-Agency Safeguarding Adults Board Annual Report 2017-18</p>
<p style="text-align: right;"><b>Report of</b></p>	<p>Councillor Sachin Rajput – Chairman of the Adults and Safeguarding Committee</p>
<p style="text-align: right;"><b>Wards</b></p>	<p>All</p>
<p style="text-align: right;"><b>Status</b></p>	<p>Public</p>
<p style="text-align: right;"><b>Urgent</b></p>	<p>No</p>
<p style="text-align: right;"><b>Key</b></p>	<p>No</p>
<p style="text-align: right;"><b>Enclosures</b></p>	<p>Appendix A: Safeguarding Adults Board Annual Report 2017-18</p>
<p style="text-align: right;"><b>Officer Contact Details</b></p>	<p>Emma Coles, Safeguarding Adults Board Business Manager  e-mail: <a href="mailto:emma.coles@barnet.gov.uk">emma.coles@barnet.gov.uk</a>  Tel: 0208-359 5737</p>

## Summary

The Barnet Safeguarding Adults Board (BSAB) is a statutory multi-agency group that meets four times a year and reports annually on its work. The Board was established in 2002 to ensure there is a multi-agency approach to safeguarding adults at risk of abuse within Barnet. Following the passing of the Care Act 2014, the Barnet Safeguarding Adults Board became a statutory body with a number of legally enforceable duties from April 2015.

The Board’s vision is for all adults at risk in Barnet to be safeguarded from abuse and neglect in a way that supports them to make choices and have control about how they want to live.

The Care Act 2014 prescribes that ‘For each financial year, the Safeguarding Adults Board must publish a strategic plan in accordance with Schedule 2 of the Care Act 2014. As soon as is feasible after the end of each financial year, an SAB must publish a report on—

- (a) what it has done during that year to achieve its objective,
- (b) what it has done during that year to implement its strategy,

- (c) what each member has done during that year to implement the strategy,
- (d) the findings of the reviews arranged by it under section 44 (safeguarding adults reviews) which have concluded in that year (whether or not they began in that year),
- (e) the reviews arranged by it under that section which are ongoing at the end of that year (whether or not they began in that year),
- (f) what it has done during that year to implement the findings of reviews arranged by it under that section, and
- (g) where it decides during that year not to implement a finding of a review arranged by it under that section, the reasons for its decision.'

The Board's governance arrangements ensure that the Board reports on its work to the Council through the Adults and Safeguarding Committee. Due to the important multi-agency arrangements and the role of health, the Board's Annual Report is also noted by the Health and Wellbeing Board, as well as each partner's executive Board. The report documents the work of the Safeguarding Adults Board in 2017-18. It outlines membership of the Board, work of the Safeguarding Adults Service User Forum and partner agencies, work plan progress and analysis of safeguarding alerts received 2017-18.

## **Recommendations**

- 1. That the Adults and Safeguarding Committee comment on the Safeguarding Adults Board Annual Report 2017-18**
- 2. That the Committee note that following the Adults and Safeguarding Committee meeting on 26<sup>th</sup> November 2018, the Annual Report will be published on the Council website.**

## **1. WHY THIS REPORT IS NEEDED**

### **Background**

- 1.1 The Care Act 2014 (the Act)<sup>1</sup> placed adult safeguarding on a statutory footing. Council safeguarding obligations were previously set out in statutory guidance. The Act requires each local authority to establish a Local Safeguarding Adult Board (SAB) for their area pursuant to Section 43(1). The Barnet Safeguarding Board was established in 2002 and from 1 April 2015.
- 1.2 The statutory objective of the SAB, prescribed in Section 43(2) of the Act is to help and protect adults in its area (whether or not ordinarily resident there) who:
  - (a) Have needs for care and support (whether or not the local authority is meeting any of those needs),
  - (b) Are experiencing, or at risk of, abuse or neglect, and
  - (c) As a result of those needs are unable to protect themselves against the abuse or neglect or the risk of it.
- 1.3 The SAB must achieve this statutory objective by co-ordinating and ensuring the effectiveness of what each of its members does.
- 1.4 The SAB may do anything which appears to it to be necessary or desirable for the purpose of achieving this statutory objective.
- 1.5 The Act prescribes membership of the Board and includes a range of key partners including the Local Authority that establishes the Board, the Clinical Commissioning Group, the Chief Officer of Police, any such persons prescribed in regulations and such other person which the Local Authority considers appropriate having consulted Board members.
- 1.6 For each financial year, the SAB must publish a strategic plan in accordance with Schedule 2 of the Act. The BSAB refer to the strategic plan as the business plan.
- 1.7 The BSAB must report on its work, via its annual report, to elected members via the Adults and Safeguarding Committee and then to partners and members at the Health and Wellbeing Board. Additionally, each agency represented on the Board will present the business plan to their agency executive Board.

### **SAB Annual Report**

- 1.8 The Barnet Safeguarding Adults Board Annual Report provides details about adult Safeguarding work carried out by the Board and partners from 1st April 2017 to 31st March 2018. The report outlines membership of the Board, analysis of safeguarding alerts received 2017-18, work of partner agencies and work plan progress.

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<sup>1</sup> The Care Act 2014 – [www.legislation.gov.uk/ukpga/2014/23/contents](http://www.legislation.gov.uk/ukpga/2014/23/contents)

- 1.9 During 2017-18 the BSAB commissioned a review into two cases where there were opportunities for learning. Whilst steps have been taken to improve practice in many areas already, the reports, recommendations and actions taken by agencies will be made available in 2018-19. In addition, Barnet SAB continues to work closely with safeguarding leads on a national and regional basis to ensure that our strategies, policy and practice guidance is modelled on best practice arising from all relevant Safeguarding Adults Reviews (SAR) findings and research.
- 1.10 This annual report concludes the business plan 2016-18 and reviews progress made by the Board to achieve the objectives as well as the work of the Board partners to improve safeguarding across their own organisations.
- 1.11 1,675 Safeguarding Adult concerns were raised in Barnet in 2017/18, an increase of almost two-thirds compared to the total recorded in 2016/17 (1,043). It is also worth noting that 2016/17 saw a decrease in concerns compared to the previous year. More work is required to understand fully the reason for the increase in 2017/18. However, initial analysis suggests that it may result from increased knowledge and understanding among health, care and other public service staff (as a result of training, policy development and awareness raising), coupled with continued public awareness raising. It is also linked to multiple referrals of some individuals.
- 1.12 The highest number of safeguarding concerns were raised from those categorised as 'Agency' (45% of the total concerns raised). The term 'Agency' includes organisations such as the NHS, Police and Council adult social care. Of the Agency concerns, the majority were raised by the NHS (59% of the 755 concerns raised by 'Agency'). Paid care staff raised the second highest number of concerns (31% of the total concerns raised). Again, it is thought that these two categories of reporters raise the most concerns as a result of their training, the nature of their work and organisational policies.
- 1.13 Progress against the SAB priorities:
- 1.13.1 **Making Safeguarding Personal**
- IT and recording systems have been updated to prompt person-centred, outcomes focused working in line with Making Safeguarding Personal. Making Safeguarding Personal forms part of the national statutory guidance and requires those undertaking safeguarding enquiries to ensure that the desired outcomes of the adult at risk are at the centre of the enquiry. The achievement of outcomes is now measured and reported. Cases are now defined by whether the risk remains or is reduced and whether action was taken to support the individual.
- There is now multi-agency staff guidance for working with people who self-neglect and hoard, which was launched at a multi-agency conference. Staff are supported with complex case work through a range of mechanisms such as the multi-agency risk panel and a Mental Capacity Act Surgery which provides expert advice in conducting complex assessments.
- 1.13.2 **Adult Multi-Agency Safeguarding Hub**
- During 2017 the BSAB led on the development of a business case to establish a multi-agency safeguarding hub, so that professionals from

across partner organisations could work more efficiently and effectively to identify and respond to safeguarding concerns.

An options paper was considered by the SAB in October 2017 who endorsed a co-located model with the Barnet Children's MASH, with both physical and virtual involvement from partners. The MASH is now being developed and will go live in 2019 when the council moves into the new Colindale office.

#### **1.13.3 Access to Justice**

Bespoke Barnet police Disability Hate Crime training was delivered to all Barnet officers in 2017. Barnet police now records the highest number of disability hate crime offences in London as a result of increased awareness (compared to only 1 recorded offence in 2014). Rates of recording have increased over time: for example from 2012 to 2015 there were 16 reported disability hate crimes in Barnet. In 2016 there were 37 and in 2017 there were 49 reported disability hate crimes. Prosecutions are still low but this is often due to evidential difficulties rather than a lack of police willingness to support.

Barnet has identified nine Hate Crime Reporting Centres are spread across the borough: Barnet Homes; Your Choice Barnet; Barnet Mencap; Inclusion Barnet; Community Barnet; GALOP; Hft; Homeless Action Barnet; Community Security Trust.

#### **1.13.4 Pressure Ulcers**

Whilst not all pressure ulcers are an indicator of poor care or neglect, some are. In these instances, it is important that the correct response is implemented by agencies to ensure that adults are supported appropriately. The BSAB adopted a multi-agency pressure ulcer protocol to improve the multi-agency response to pressure ulcers.

It provides guidance to staff across health and social care provision on what constitutes appropriate responses to pressure ulcer care and whether concerns need to be referred as a safeguarding concern. The implementation of the protocol saw a reduction in the number of referrals from CLCH. This has meant that safeguarding enquiries are now better focused on those situations that may indicate abuse or neglect.

#### **1.13.5 Domestic Abuse**

The Safer Communities Partnership Board, Health and Wellbeing Board and the BSAB worked together to enable the delivery of the Identification and Referral to Improve Safety (IRIS) Programme in Barnet across 25 GP Practices and Primary Care Health practitioners.

The programme focusses on how to recognise patients who are experiencing or have experienced domestic abuse (DA) and how to respond, refer and record disclosures. The model promotes clinical enquiry, recognition of risk indicators, safety planning and holistic care for all patients including children, perpetrators and male victims. The training also includes a separate session for reception/administrative teams in GP Practices which focusses on understanding DA, responding to patients, resource provision, confidentiality and safety. The project started February 2018.

- 1.14 In 2017-2018 the Board agreed to a review of governance arrangements, as a result the membership of the BSAB and its sub-committee structure and membership was refreshed and new terms of reference put in place. Each sub-

committee has been reconsidered to ensure it supports the strategic operation of the SAB and delivers against statutory responsibilities and agreed priorities.

1.15 As part of this review the BSAB approved its first Constitution in March 2018. The Constitution supports the BSAB's aim to provide an effective mechanism to co-ordinate services to safeguard and promote the welfare of adults as defined within The Care Act 2014 and Statutory Guidance. The BSAB is dedicated to maintaining the balance between personal choice and well-being, supporting individuals to make informed decisions.

1.16 The Constitution outlines how the SAB will receive assurance on the safeguarding arrangements of and between individual agencies, identify good practice and highlight any inter-agency shortcomings. Where areas of improvement are identified, the BSAB will facilitate remedial actions. Where improvement is not made the BSAB will work within the regulatory framework to manage the impact to adults at risk of harm and abuse.

## **2. REASONS FOR RECOMMENDATIONS**

2.3.1 For each financial year, the SAB must publish an annual report in accordance with Schedule 2 of the Act. The plan will be published on the Council's website.

## **3 ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED**

3.3 The BSAB are required to develop and publish a Strategic Plan as a statutory requirement.

## **4 POST DECISION IMPLEMENTATION**

4.1.1 The Barnet Safeguarding Adults Board Strategic Plan is a public document which can be accessed through the Council's website. The Board's Annual Report will be noted by the Health and Wellbeing Board 15<sup>th</sup> November 2018 as well as by each partner agency's executive Board.

### **4.2 Corporate Priorities and Performance**

4.2.1 The Corporate Plan 2015-20 outlines the Council's commitment to safeguarding which underpins everything we do and aims to protect the most vulnerable people, both children and adults, from avoidable harm or abuse.

4.2.2 The Corporate Plan strategic objectives 2015-20 states that the Council, working with local, regional and national partners, will strive to ensure that Barnet is the place:-

- Of opportunity, where people can further their quality of life
- Where people are helped to help themselves, recognising that prevention is better than cure

- Where responsibility is shared, fairly
- Where services are delivered efficiently to get value for money for the tax payer.

## 5 IMPLICATIONS OF DECISION

5.1.1 The Council's aim is to work with partners such as the police, the NHS and with residents to ensure that Barnet remains a place where people want to live and where people feel safe.

### 5.1 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

5.2.1 There are no additional resource implications arising from the recommendations of this report. The activities listed will be managed within the appropriate organisation's existing budgets.

5.2.2 Adults safeguarding training is currently provided by the Council's social care service and this training is mandatory for all adult social care staff. Adult safeguarding training is also offered to all care providers commissioned by the Council and the provision is covered within the council's adult social care budgets.

5.2.3 The current annual budget for the BSAB is £95,500, which covers the post of Independent Chair and Safeguarding Adults Board Business Manager as well as the delivery of the Board priorities including training and communications. Each partner has been asked to provide a contribution towards Board costs; so far the following contributions have been agreed:

Table 1: BSAB Partner Financial Contributions 2018/19

<b>Statutory Partner</b>	<b>Contribution</b>
London Borough of Barnet	£60,000
Barnet Clinical Commissioning Group	£20,000
Barnet Enfield Haringey Mental Health Trust	£5,000
Metropolitan Police	£5,000
Central London Community Health NHS Trust	£5,000
<b>Non-statutory Partner</b>	<b>Contribution</b>
London Fire Brigade	£500

### 5.3 Social Value

5.3.1 The BSAB supports the Public Services (Social Value) Act 2012 by ensuring that robust safeguarding procedures are in place throughout the borough. The council ensures that care providers commissioned to work with adults accessing social care services have the required skills and training to support effective safeguarding throughout the borough and the Board aims to publicise the key issues surrounding safeguarding within the Borough to strengthen the public's awareness of safeguarding issues.

## **5.4 Legal and Constitutional References**

5.4.1 The Care Act 2014 (the Act)<sup>2</sup> places on a statutory footing some of the safeguarding obligations that were previously located in guidance. The Act requires each local authority to establish a Local Safeguarding Adult Board (SAB) for their area pursuant to Section 43(1).

5.4.2 For each financial year, the SAB must publish an annual report in accordance with Schedule 2 of the Act. The plan will be published on the Council's website.

5.4.2 The Adults and Safeguarding Committee's powers are contained within the Council's Constitution in Article 7 and the Committee's actions are within its remit. These powers specifically include:

- Responsibility for all matters relating to vulnerable adults, adult social care and leisure services
- Work with partners on the Health and Well Being Board to ensure that social care, interventions are effectively and seamlessly joined up with public health and healthcare and promote the Health and Well Being Strategy and its associated sub strategies

## **5.4 Risk Management**

5.4.3 A failure to keep adults at risk of abuse safe from avoidable harm represents not only a significant risk to residents but also to the reputation of the Council. Although safeguarding must be the concern of all agencies working with vulnerable adults, the Local Authority is the lead agency. As such, both Members and senior officers carry a level of accountability for safeguarding practice in Barnet. Governance structures are in place to ensure that other lead stakeholders, including the NHS and the police, are represented to ensure that practice across the partnership meets safeguarding requirements.

## **5.5 Equalities and Diversity**

5.5.3 Equality and diversity issues are a mandatory consideration in decision making in the Council pursuant to the Equality Act 2010. This means the Council and all other organisations acting on its behalf must have due regard to the equality duties when exercising a public function. The broad purpose of this duty is to integrate considerations of equality and good relations into day to day business requiring equality considerations to be reflected into the design of policies and the delivery of services and for these to be kept under review.

5.5.4 Section 149 of the Act imposes a duty on 'public authorities' and other bodies when exercising public functions to have due regard to the need to:

- a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act

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<sup>2</sup> The Care Act 2014 – [www.legislation.gov.uk/ukpga/2014/23/contents](http://www.legislation.gov.uk/ukpga/2014/23/contents)

- b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
- c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it

5.5.5 The annual report provides progress against the business plan 2016 - 2018 which aims to ensure that adults at risk are:

- Safe and able to protect themselves from abuse and neglect;
- Treated fairly and with dignity and respect;
- Protected when they need to be;
- Able easily to get the support, protection and services that they need.

5.5.6 The Care Act Guidance identifies discriminatory abuse as a specific form of abuse which includes harassment because of race, gender, gender identity, age, disability, sexual orientation or religion

5.5.7 2017-18 saw an increase in safeguarding concerns of 539 compared to 2016/17. Of these, more than three quarters of the increase related to adults who were over 65 years old. The breakdown by age is shown in the table below. There were marked increases in the 75-84 and 85-94 age bands.

Total individuals involved in Safeguarding Concerns by age band							
	18-64	65-74	75-84	85-94	95+	Not known	Total
Barnet 2016-17	295	130	180	240	80	15	940
Barnet 2017-18	419	196	332	423	107	2	1479
2016-17 - 2017-18 Difference (no.)	124	66	152	183	27	-13	539
2016-17 - 2017-18 Difference (%)	42%	51%	84%	76%	34%	-87%	57%
Proportion of individuals involved in Safeguarding Concerns by age band							
	18-64	65-74	75-84	85-94	95+	Not known	Total
Barnet 2017-18	28%	13%	22%	29%	7%	0%	100%
*National 2016-17	39%	12%	21%	22%	4%	1%	100%

*\*National statistic Source: Safeguarding Adults Collection (SAC), Annual Report, England 2016-17 (publication 15.11.17)*

5.6.8 There is a greater proportion of those aged 85-94 years old, who were the subject of a safeguarding concern in Barnet (29%), than the national average in 2016-17 (22%).

5.6.9 This difference between local and national data is reflective of the older age profile of Barnet residents, and is marginally higher than the proportion of people using adult social care services in the Borough (including the number of care homes).

5.6.10 61% of those individuals referred were women and 39% referred were men. This is a similar pattern to last year and is largely in line with the most recently available national statistics. In Barnet women were very slightly over-represented by approximately three percent.

Individuals Involved in Safeguarding Concerns by gender					
	Female no.	Male no.	Total	Female %	Male %
Barnet 2016-17*	585	345	930	63%	37%
Barnet 2017-18	902	577	1479	61%	39%
Individuals Involved in Section 42 enquiries by gender					
Barnet 2016-17*	140	100	240	58%	42%
Barnet 2017-18	334	224	558	60%	40%

*\*Please note: recorded entries for gender were missing in 15 cases in 2016-17*

## 5.6 Corporate Parenting

5.7.1 The report will have no negative impact on looked after children or care leavers. The Board's vision is for all adults at risk in Barnet to be safeguarded from abuse and neglect in a way that supports them to make choices and have control about how they want to live and would therefore have a positive impact on any care leavers who are adults at risk.

## 5.8 Consultation and Engagement

5.8.1 The report will assist us in identifying any improvements that need to be made to our services or, to policy and procedure. This will be done in full consultation with relevant groups before any changes are recommended and implemented.

5.8.2 The SAB has to report on its work to elected members via the Adults and Safeguarding Committee and to partners and members at the Health and Wellbeing Board. Additionally, each agency represented on the Board will present the annual report to their agency executive Board.

## 5.9 Insight

5.9.1 The annual report was developed using insight from the Local Authority Mosaic system and contributions from the SAB partners.

## **6 BACKGROUND PAPERS**

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- 6.1 [Barnet Safeguarding Adults Board Annual Report 2016-17 – Adults and Safeguarding Committee 19<sup>th</sup> September 2017 – Item 7 Barnet Safeguarding Adults Board Annual Report 2016/17](#)
- 6.2 [Barnet Safeguarding Adults Board Annual Report 2015-16 – Adults and Safeguarding Committee 19<sup>th</sup> September 2016 – Item 8 Barnet Safeguarding Adults Board Annual Report 2015/16](#)
- 6.3 [Barnet Safeguarding Adults Board Business Plan 2016-18 – Adults and Safeguarding Committee 16<sup>th</sup> June 2016 – Item 10 Barnet Multi-Agency Safeguarding Adults Board Business Plan 2016-18](#)
- 6.4 [Barnet Safeguarding Adults Board Annual Report 2014/15 – Adults and Safeguarding Committee 16<sup>th</sup> September 2015 – Item 7 Barnet Multi-Agency Safeguarding Adults Board Annual Report 2014/15](#)
- 6.5 The Care Act 2014 – [www.legislation.gov.uk/ukpga/2014/23/contents](http://www.legislation.gov.uk/ukpga/2014/23/contents)
- 6.6 The Care Act 2014 – Schedule 2 - [www.legislation.gov.uk/ukpga/2014/23/schedule/2](http://www.legislation.gov.uk/ukpga/2014/23/schedule/2)
- 6.7 The Care Act 2014 – [www.legislation.gov.uk/ukpga/2014/23/contents](http://www.legislation.gov.uk/ukpga/2014/23/contents)
- 6.8 [Safeguarding Adults Board Constitution](#)